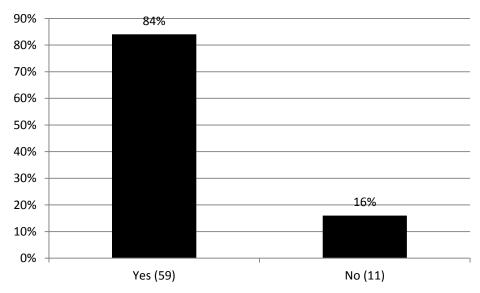


# Orbit Saturn System Expansion Phase 3 Survey Results



# 1. Are you in favor of the proposed route?



Total responses: 70

# 2. Why or why not?

#### ٧٥٥٠

- 1. It's a small map and it's hard to make out the distinctive features, but it looks like the route extends over the 60 and to the Tempe Library. That's what we all wanted a connection to the other side of the freeway! Thank you!
- 2. I like that it goes to the library and to the Guadalupe & McClintock intersection.
- 3. I think this route will serve the neighborhood very well in regard to the schools near the route and by also connecting to the Tempe Library Complex, Kiwanis Park and the shopping opportunities at Elliot and Priest.
- 4. I think it covers the area south of the 60 well. Connecting to schools, key shopping centers, parks, and neighborhoods will make this very useful.
- 5. I've been at all of the meetings and I think this route is great. If not, we'll make changes once it gets into action. Thanks.
- 6. The only part that seems to be underutilized would be the loop through the Lakes. This is a low density area and the Marcos students would be equally served with a higher density route straight across Guadalupe rd. (or through the adjoining neighborhoods) to connect at Mill south of the park.
- 7. I believe it's the best option of the proposed routes. From the library you can get to where I need to go. Personally, I rather ride my bike and am really excited about the Bike Boulevards coming soon.
- 8. I am looking forward to riding the Orbit. It will be close to my home.
- 9. I plan on using this transportation. It will help me get around. I have an old car and I don't know how long it will last. I need an alternate method of transportation and this is a good use of our taxes.

## Yes (continued):

- 10. It offers an alternative to getting downtown instead of bicycling in hot weather
- 11. Thank you for expanding the Orbit! I taught MS for years in Tempe and know how much it is used. I'm excited that it's coming to my neighborhood! I'll never drive to the gym again....I'll take the orbit right down Grove Parkway....save gave...and do my part for the environment! Tempe is an AWESOME place to live!
- 12. I live in the apartments on Grove Parkway west of Hardy. Far as I know we no bus come west of Hardy. This new route would make things for us much more convenient when going to other places in Tempe.
- 13. Glad to see the South side of Tempe getting some attention. This will be very convenient.
- 14. It seems to cover most of the areas that would use the route the most. Although, the spots that it covers are already close to regular bus service and close to shopping and other household needs (Specifically near the Grove region, route portions on Guadalupe near McClintock, and Baseline areas).
- 15. Covers a significant portion of the area and its destinations, including access to the complex at Southern and Rural. This linkage to the Orbit system is important to ensuring greater connectivity across Tempe.
- 16. I voted for the taxes to enhance our public transportation. Even though I probably will not use it (may move before I get too old to drive) I think it's good to offer options for those who intend to stay. I don't think I belong here. Since the downtown has become so important (takes more of the city funds) and I don't frequent the area or use the town lake. We don't see as much road maintenance south of Broadway since the town lake and dam replacement.
- 17. It passes within walking distance of our house. It connects to other Orbit routes at the Tempe Community Complex and provides access to the facilities there (Library, etc.). It also passes through Kiwanis Park to provide access to the facilities there.
- 18. This gives our neighborhood access to the great Orbit- which links at the library and could include downtown Tempe.
- 19. I like the access to Costco, Kiwanis Park, and the Library.
- 20. Useful. Sensible. Inclusive. This route will connect three vital things: The Tempe Civic Center, Kiwanis Park and the Western Canal. In terms of adding accessibility to these places, this alignment does it best.
- 21. need to start earlier at 6 am for commuting purposes
- 22. Goes to convenient locations for us.
- 23. I AM ABSOLUTELY IN FAVOR OF HAVING ORBIT IN THE SOUTH TEMPE. I WAS NOT ABLE TO ATTEND EARLIER MEETINGS, AND I WISH THE ORBIT WERE PROPOSED TO RUN CLOSER TO MY HOME (AT CARMEN AND TERRACE), BUT AT THE SAME TIME, I AM NOT LIKELY TO USE IT MUCH FOR A WHILE.
- 24. It's about time!
- 25. This will be a helpful addition to other orbit routes
- 26. WILL COT BE DRIVING IN FUTURE AND WILL NEED TRANSPORTATION NEAR TO HOME.
- 27. GOOD
- 28. Would like later times of day for weekends to go to games or events downtown.
- 29. -DEFINITLY NEEDED -GLAD THE ROUTE SERVICES THE LIBRARY AND KIWANIS PARK. GOOD CONNECTIONS TO BUS ROUTES.
- 30. Good: Because it includes library (Concerned at time between pickups). Good: Baseline / McClintock. Good: Guadalupe / McClintock
- 31. SERVICE TO LIBRARY, I LIKE HAVING EAST AND WEST BOUND SERVICE
- 32. It is a good start
- 33. -ROUTE SERVICES DESTINATIONS,-CLOSE TO OUR RESIDENCE
- 34. Lots of destinations, pleased to see library stop added, for connections to other Orbits.
- 35. More access in Optimist Park Area Thank you!
- 36. Most convenient for me.

## Yes (continued):

- 37. Fits our life style for gage of usage
- 38. ALLOWS FREE ACCESS TO LIBRARY AND SPORTS COMPLEX, KIWANIS PARK AND OTHER NEIGHBORHOOD PARKS. -CONNECTS TO OTHER ORBIT ROUTES AT LIBRARY
- 39. Appreciate the route in our neck of the woods. But it is a long routel am in favor of the new orbit Saturn system because the route is very favorable for my location. I'm glad the orbit routes are making their way more southeast.
- 40. DISBALED DAUGHTER WILL USE IT FREQUENTLY TO THE LIBRARY AND SHOPPING AND POSSIBLY A WORKPLACE. PARENTS WILL USE IT ON AN OCCASIONAL BASIS.
- 41. I like the proposed route. I think it hits major points in South Tempe. I appreciate the Tempe staff took the feedback and the route now goes to the Tempe Public Library (thank you!)
- 42. THE ROUTING IS RESPONSIVE TO THE MAJORITY OF COMMENTS RAISED RE THE ISSUE. A THE SAME TIME, IT DOES SEEM TO BE ANTIETHICAL TO THE BASIS PREMISE OF ORBIT AS A NEIGHBORHOOD CIRCULATOR. THE ROUTING SERVED TO MOVE PEOPLE TO THE LIBRARY COMPLEX BUT MAY BE LESS EFFECTIVE AS ITS INITAL USUAGE.
- 43. I LOVE IT. MY ONLY WISH IS THAT IT MOVES FASTER
- 44. LAKES IS A GOOD PLACE TO DISEMBARK AND EMBARK.
- 45. Covers as much of the proposed area as possible.
- 46. It goes right past my house, and gives me access to many places I go: the Tempe Public Library, Kiwanis Park, shopping areas at both McClintock/Guadalupe and Priest/Elliot.

#### No:

- 1. Doesn't serve my neighborhood. Hardy Drive, Regal Estates
- 2. Does me no good; does not come near my home at Elliot and Lakeshore.
- 3. I have attended all orbit meetings. The entire orbit system is NOT what we voted for some 20 years ago. It was SUPPOSED to be a CONNECTOR bus from within neighborhoods to regular bus routes; not a freebie bus that overlaps regular bus routes. Or a free ride to downtown!
- 4. Completely by-passes the neighborhoods in the SE corner of map below the Western canal. When I attended one of the planning meetings, I was told these neighborhoods did not show enough interest so for cost savings and "logistics" those neighborhoods were abandoned. No "Orbit" for me!
- 5. The more I think about a free bus coming through the neighborhood the less I like the idea. We go to the library weekly and see people waiting for the Orbit. Most of them appear to be homeless. If there must be a free bus run it on Kyrene. If the city has extra funds I would prefer they be used to bring back monthly bulk trash pickup rather than free bus rides.
- 6. Too much backtracking why not have more circular routes; to cover more area? Library to Rural to Lakeshore to Watson to Kenwood/Hazelton to Cornell/Oxford Loop to baseline then over to Country Club to Guadalupe to Rural to Library.
- 7. Would prefer orbit to head north on Country Club continuing to Baseline. There is a traffic light for turning & this would accommodate residents that live east of Country Club.
- 8. TOO MUCH BACK TRACKING. WHY NOT COME BACK AT DIFFERENT ROUTE TO SERVE MORE PEOPLE.
- 9. I NEED TO GO NORTH ON HARDY
- 10. The entire orbit system has been bastardized to FREE bus service instead of a connector for regular bus routes. Not what we voted on 20 yrs. ago! Too much mileage on major roads that already have bus service.
- 11. This route does not circulate through enough neighborhoods. There was significant attendance at public meetings from residents in Camelot and the neighborhoods south of Guadalupe along Bel de Mar to the west. I would encourage Council to review the maps of comments/attendance. Stopping service at Guadalupe does not serve these communities. We would like to see the route extended south to Bel de Mar/Vaughn. We are pleased to see it connect to the library. Thanks to staff for their hard work.

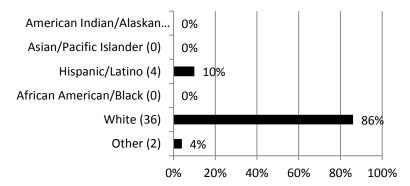
## 3. Additional comments

- Too much of the Saturn system follows already established bus routes and generally doesn't draw
  people from neighborhood centers. At the least the Saturn should go down College and across Bel
  de Mar which are WITHIN our neighborhoods! God forbid someone might have to actually walk a
  block to a store.
- 2. none
- 3. Baseline and Country Club intersection has a traffic light to help opposite direction bus to turn left on baseline.
- 4. Please consider this option
- 5. Instead of going down Rural, turn west on Carter to College and then south on College to Cornell. Also instead of going east/west on Guadalupe which already has bus service, use Belle de Mar.
- 6. Your solicitation and consideration of neighborhood input in the planning of the Orbit Saturn Route is greatly appreciated. Thank you very much!
- 7. I am excited to see the orbit finally extend south of the 60, and that this will interconnect to the other orbit lines. This will be a long term benefit for the area.
- 8. I am excited to see the orbit coming even close to my home!
- 9. Where I live I could take the bus from either McClintock or Rural and arrive at my regular destinations faster. I do like that the south will be included soon!
- 10. I know some of my neighbors will use this Orbit.
- 11. I LOVED THE ORBIT WHEN I LIVED NORTH OF THE 60!!! So excited its coming South!!
- 12. I hope this gets approved!
- 13. When is this route expected to start? And how will the community be informed? I live in an HOA where water is included so we do NOT get info thru water bill.
- 14. Would be nice to see more south East coverage.
- 15. I appreciated the accessibility and thoroughness of this process and the genuine opportunity for public input by potential users of the system.
- 16. Was happy when we got recycling but seems like things have gone downhill from there in regards to the city services as a whole. Maybe they were too good to begin with (we've lived here since 1984). Now that alley rules are more strict and neighbors are pitted against neighbors because of bulk trash violations on each other's fence lines, I would be in favor of getting rid of the alleys. Then our bulk trash can be on the streets for pickup. My neighbors don't use their alley, they prefer to use the one behind my house.
- 17. I would love to see this routed to the Arizona Mills Mall, however, it seems inefficient.
- 18. I'm glad it goes on Lakeshore
- 19. Enlarge the N/E loop\* Serves greater portion of neighborhood \* Does not significantly lengthen the route. (Graph drawn on comment card)
- 20. TENOE IS GREAT. THANKS FOR DOING THIS.
- 21. Hopefully we might see Orbit busses going south to Warner Rd
- 22. WOULD LIKE TO SEE IT GO DOWN TO ELLIOT RD.
- 23. BUY BUSSES NOW!
- 24. 2017 is way too long.
- 25. Would have like for route to go to AZ Mills. Realize you can't go everywhere @ first.
- 26. -HOPE CITY WILL CONTINUE TO EXPAND THE ORBIT ROUTES AS THERE ARE STILL AREAS S OF THE 60 THAT AREN'T SERVICED. -SO GLAD THAT COT OFFERS MANY OPTIONS FOR PUBLIC ENGAGEMENT- MULTIPLE OPEN MEETINGS AND ONLINE AND INCORPORATES THEIR COMMENTS!
- 27. Good to hear that this is an evolving process.
- 28. PLEASE CONSIDER SPLITTING THIS ROUTE INTO 2 ROUTES- ONE EAST AND ONE WEST WITH A FREQUENCEY OF 15 MINUTES. Have covered bus shelters \*\*have solar panels on top of each bus shelter\*\* Coordinate schedules to transfer to Jupiter with a very short wait.

## Additional comments (continued)

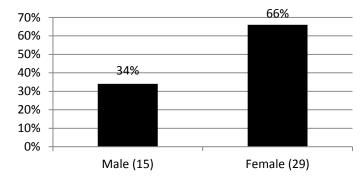
- 30. THANKS FOR THE WORK DONE. ANY FUTURE PLANS TO CONNECT TO LIGHT RAIL?
- 31. Concern about route length, but pleased that both route directions will stop at library.
- 32. Thank you for listening to us and focusing on a N/S alignment allowing us to access the Tempe library complex.
- 33. None Great plan
- 34. WOULD LIKE TO SEE THIS ROUTE EVENTUALLY BECOME SEPERATE EAST AND WEST ROUTES THAT BOTH ORIGINATE AT THE LIBRARY. WOULD ALSO LIKE TO SEE SOME FORM OF AN EXPRESS FROM LIBRARY TO MILL/DOWNTOWN AND/OR ASU. IS THIS "SATURN" EXPANSION EVENTUALLY SPLITS INTO TWO, WOULD LIKE TO SEE FREQUENCY BECOME 15 MIN OR FOR DURATION OF DAY TO INCREASE. CONSIDER DESIGNATED STOPS INSTEAD OF HAILING ADJACENT TO MARCOS DE NIZA TO PREVENT MISUSE BY TRUANT STUDENTS. CONSIDER FUTURE REVISIONS TO OPERATE LESS ON MAJOR MILE ROADS TO PROVIDE MORE NEIGHBORHOOD SERIVCE
- 35. Thank you for your time and concern.
- 36. THANK YOU
- 37. I appreciate the city adding a route to south Tempe, however I still think there is an unbalance number of routes compared to North Tempe. There should be more balance more routes added to South Tempe or shorter waiting times. The routes should start sooner than 2017.
- 38. MORE BICYCLE ROUTES!
- 39. More traffic calming and lower speed limits.
- 40. I'm not sure if it's possible (but it would be nice) if SOME buses go directly along Guadalupe from All American Way to Lakeshore, allowing Marcos students to have a direct route to/from school.
- 41. The planners seem to have done a good job balancing the needs of the area, given that it has such a huge area to cover with only one route.

# 4. Ethnicity/race?



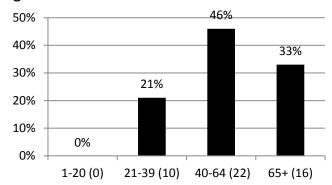
Total responses: 42

## 5. Gender?



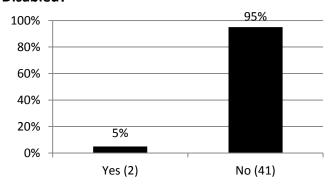
Total responses: 44

# 6. Age?



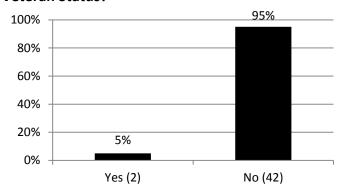
Total responses: 48

# 7. Disabled?



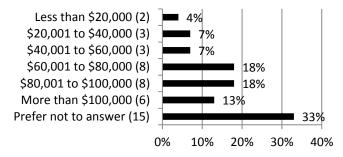
Total responses: 43

## 8. Veteran Status?



Total responses: 44

# 9. Total household income last year (before taxes)?

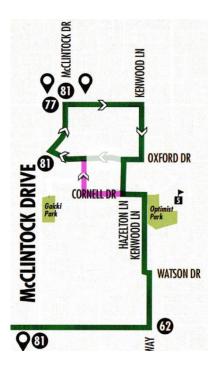


Total responses: 45

## ORBIT SATURN PHASE 3 PUBLIC COMMENTS RECEIVED FROM EMAILS AND PHONE CALLS.

## 1. September 12, 2015 – Email from Michelle White

Thank you for all your hard work on this new Orbit Saturn Route. We really appreciate getting an Orbit route in our neighborhood. I just sent you a voice message but am also asking my question here. The proposed Saturn route, on the east end, goes north and south on Hazelton Ln. Some parents in my area would like to know if the route (as it continues east from the library) could be changed to go from Kenwood Ln. left onto Cornell Drive (passing Hazelton) to turn north on Los Feliz. Then it would meet up again with the current route when it hits Oxford Drive. If this is possible, what would it take from us to make this happen for the initial route? Jason, attached is an example of what we would like to see. The pink would be the new route, the light green is where the route no longer goes. Please feel free to call me. I'd appreciate it. Thanks again



# 2. September 15, 2015 – Email from David Nelson

I am not certain this is the correct format for my comments but was unable to locate the proper place on this website. Please forward my comments to the appropriate party. Dear Orbit Expansion Committee: I am against the expansion of the orbit system. I feel that this expansion will have a negative impact on the children who are exposed to elements brought in from other neighborhoods, such as graffiti and gangs. I am also concerned about the exhaust and noise pollution that will result in our quiet neighborhood from so many additional vehicles. The money that would be spent on the orbit system would be better used allowing the existing buses to make necessary "special" pick-ups when needed. Thank you for your consideration of my concerns. David Nelson

3. September 29, 2015 – Email from Paul Novak, Tempe Elementary School District #3

Lam forwarding the proposed plan to all those schools impacted by the expansion to solicit feedback

I am forwarding the proposed plan to all those schools impacted by the expansion to solicit feedback from them. My assumption is they'll be pleased with the expansion. Jessi, Ernie and I have reviewed the proposed expansion and are very supportive. We do not see any issues that pose concern with the District. If/as I receive feedback from the likes of Fees, Rover and Fuller, we'll be sure to forward them to you and your team. Thanks for always including TD3 in development of the City's growth.